



CIARATECH's mini PC at casino
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Contact : Marc Lefebvre
Project manager
T : (514) 798-8880, ext. 6525
mlefebvre@ciara-tech.com

Contact : Roch Brunet
Product and proposal manager
T : (514) 798-8880, ext. 6106
rbrunet@ciara-tech.com

In 2008, following a request for proposals, Loto-Québec awarded to Ciara a contract for exclusive supply of personal computers. In fall 2009, Loto-Québec decided to initiate a pilot project for a new kind of game on terminal in each of its four casinos. The goal was to replace a part of traditional casinos machines which comprise many buttons by an other type of machine using touch screen and magnetic card reader. The casino's customer should only buy a chip card and could use it on any of these machines while funds last or until collection. Each of these machines would be controlled by a mini PC.

At the beginning of December 2009, Loto-Québec approached Ciara to see if we could offer an industrial terminal solution. Spontaneously, Ciara suggested its Astro SR-A27 mini PC. A touch screen solution has been added along with a magnetic card reader. The Ciara solution was accepted by Loto-Québec which issued an order. They began a twenty (20) days bench test. At the end of the test, the Astro SR-A27 mini PC has been officially approved by Loto-Québec as their new solution terminal game with touch screen for the gambling table of the four Casinos. An order for two hundred (200) units was issued. A first batch of twenty (20) systems must be delivered to Charlevoix's Casino by January 15, 2010. The rest of systems will be delivered to casinos of Montréal, Lac-Leamy and Mont-Tremblant. Ciara is really enthusiastic with this new Loto-Québec project. We only Hope that this new lottery solution will be accepted by other Canadian and American casinos. The window given by Loto-Québec with this contract is extremely important. We believe that this opportunity will lead to many other opportunities, in the lottery field or in the business world.

Obviously, security is a crucial factor for Loto-Québec. Our Astro SR-A27 system has been chosen for all its security features. Several tests have been performed to check if changes can be introduced after securisation. All these tests were conclusive because any attempt succeeded. Our Astro SR-A27 system has been chosen because its sturdiness (MTBF : 50 000 hours), its numerous certifications as RoHS and Windows Embedded, its design without any moving part and its ability to be installed virtually anywhere. Ciara ISO9001 and ISO14001 certifications were also a decisive factor. Finally, Ciara is strongly established in Québec for many years. This was also a decisive factor.